

# HealthReach Community Health Centers



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FOR IMMEDIATE RELEASE

## Lovejoy Health Center Earns Top Certification as Patient-Centered Home

ALBION – Lovejoy Health Center has been certified as a Level-Three Patient-Centered Medical Home, a widely recognized symbol of quality that is only earned by successfully passing a rigorous and thorough review.

The National Committee for Quality Assurance's (NCQA) Patient-Centered Medical Home 2011 standards emphasize the use of systematic, patient-centered, coordinated care that supports access, communication, and patient involvement. Research shows that medical homes can lead to higher quality care and lower costs.

"As a Patient-Centered Medical Home, we provide patients with the support they need to improve their own health and wellness," said Dr. Forrest West, Clinical Medical Director. "We have a care manager, behavioral health specialist, and a coordinated medical team at the health center to help them on site as well as connect them to other means of support in the community. We frequently review the work we are doing with patient surveys and clinical reports in order to continue delivering the highest quality care for our patients."



Dr. Forrest West of Lovejoy Health Center

"The NCQA Patient-Centered Medical Home is a model of 21st century primary care that combines access, teamwork and technology to deliver quality care and improve health," said NCQA President Margaret E. O'Kane. "NCQA's PCMH 2011 Recognition shows that Lovejoy Health Center has tools, systems and resources to provide their patients with the right care at the right time."

Lovejoy Health Center is located at 7 School Street in Albion. For more information, contact the health center at (207) 437-9388 or visit [www.LovejoyCHC.org](http://www.LovejoyCHC.org).

Lovejoy Health Center is one of 11 Federally Qualified Health Centers of HealthReach Community Health Centers. HealthReach has practices located throughout Central and Western Maine, dedicated to providing high quality healthcare to all individuals. Medicare, MaineCare and most major insurances are accepted. For individuals who are uninsured or underinsured, a sliding fee program that will reduce costs for health center visits is available. HealthReach is a private, non-profit organization that has been serving the communities of Maine for 39 years.

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