HealthReach Community Health Centers

OUR MISSION

To provide high quality, affordable, patientcentered healthcare in the medically underserved communities of Central and Western Maine

FAST FACTS

HealthReach Community Health Centers is a system of eleven Federally Qualified Health Centers in Central and Western Maine. A private non-profit organization founded in 1975, HealthReach is funded by patient fees, grants and individual donations. We provide primary care services for the whole family to nearly 25,000 Maine residents and travelers each year – regardless of insurance status or ability to pay. We strive to be the provider, employer and healthcare partner of choice in each of the communities we serve.

GREAT FAMILY HEALTH CARE

Our healthcare clinicians offer outpatient primary care and preventive services to people of all ages. All of our practices have achieved National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home (PCMH) Recognition and offer accessible, high quality healthcare with integrated behavioral health services focused on the patient's care experience. HealthReach clinicians treat the "whole person" – not just physical symptoms – and form partnerships with patients, encouraging them to take an active role in their care.

AFFORDABLE

HealthReach services are available to everyone, regardless of ability to pay. We accept Medicare, MaineCare (Medicaid) and private insurance. Through funding from the U.S. Bureau of Primary Health Care, we also offer a sliding fee program to uninsured and underinsured residents to assist with the cost of health center services. In addition, our Connectors offer application assistance for programs that help with the cost of healthcare and medications including the Health Insurance Marketplace.

CLOSE TO HOME

HealthReach serves families in over 80 rural communities, primarily in Androscoggin, Franklin, Kennebec, Knox, Lincoln, Oxford, Sagadahoc, Somerset and Waldo counties. 25,418 people chose HealthReach for their primary care source in 2020, totaling over 91,006 visits. We work closely with four hospitals located in our service areas: Franklin Memorial Hospital (Farmington), MaineGeneral Medical Center–Alfond Center for Health (Augusta), Redington-Fairview General Hospital (Skowhegan) and Stephens Memorial Hospital (Norway). We also collaborate with local organizations, state agencies and individuals who deliver crisis, health, psychosocial, education and other complementary services to area residents.

SERVICES PROVIDED

HealthReach provides comprehensive primary and preventive care services to children and adults, including care of acute and chronic illnesses, checkups, school and sports physicals, immunizations, family planning, and lab services. Services available to our health center patients include:

• Women's Health

• Men's Health

- Counseling
- Care Management
- Pediatric Services
- Referrals
- General Substance Abuse Disorder Treatment
- Sliding Fee Scale

Some health centers also offer osteopathic manipulative therapy, Medication Assisted Treatment (MAT), podiatry, general dentistry, psychiatric medication management, joint injections, and Department of Transportation physicals.

OUR VALUES & STANDARDS OF BEHAVIOR			
Respect	Service	Empathy	Teamwork
Excellence	Professionalism	Communication	



Belgrade Regional Health Center – Established 1977. <u>www.BelgradeCHC.org</u> Outpatient practice – 2,227 users • 7,782 visits in 2020

Bethel Family Health Center – Established 1979 and joined HealthReach 1999. <u>www.BethelCHC.org</u> Outpatient practice – 3,265 users • 13,273 visits in 2020

Bingham Area Health Center – Established 1975. www.BinghamCHC.org
Outpatient practice – 1,319 users • 3,811 visits in 2020
Dental Center – Reopened 2008 – 1,522 users • 2,636 visits in 2020

Lovejoy Health Center (Albion) – Established 1978. <u>www.LovejoyCHC.org</u> Outpatient practice – 3,283 users • 11,215 visits in 2020

Madison Area Health Center – Established 1977. <u>www.MadisonCHC.org</u> Outpatient practice – 2,298 users • 8,704 visits in 2020

Mt. Abram Regional Health Center (Kingfield) – Established 1986. <u>www.MtAbramCHC.org</u> Outpatient practice – 1,635 users • 5,191 visits in 2020

Rangeley Family Medicine – Established 1994. <u>www.RangeleyCHC.org</u> Outpatient practice – 1,260 users • 2,963 visits in 2020

Richmond Area Health Center – Established 1977. <u>www.RichmondCHC.org</u> Outpatient practice – 2,242 users • 8,094 visits in 2020

Sheepscot Valley Health Center (Coopers Mills) – Established 1980. <u>www.SheepscotCHC.org</u> Outpatient practice – 2,947 users • 9,227 visits in 2020

Strong Area Health Center – Established 1986. www.StrongCHC.org
Outpatient practice – 1,834 users • 6,684 visits in 2020
Dental Center - Established 2003 – 1,784 users • 3,746 visits in 2020

Western Maine Family Health Center (Livermore Falls) – Established 1987. <u>www.WesternCHC.org</u> Outpatient practice – 2,133 users • 7,680 visits in 2020